

We are looking for a Technical Support Specialist

At Evosep you are encouraged to develop your skills, challenge status quo, and try out those great ideas of yours. Our company is growing profitably, and we are in search of talented and curious minds for the journey. Want to join?

Do you have hands-on experience with LC-MS instrumentation for proteomics, great technical knowledge and excellent people and communication skills? Then you might be the one we are looking for as our new Technical Support Specialist for the Evosep One. We are experiencing increasing demand in Europe, and we are therefore looking to extend our team with a Technical Support Specialist in our HQ in Odense, who can provide excellent technical support from our office and occasionally at customer sites.

Who are we?

Evosep is only six years old as a company, but most of our employees have a long history within the nanoLC and proteomics field. Our expertise within the field made it possible for us to bring the Evosep One to market at HUPO 2017 in Dublin just one and a half years after Evosep was founded. Our mission at Evosep is to improve quality of life and patient care by radically innovating how protein based clinical diagnostics are performed. To do so, we engage in collaborations with world-leading scientists about developing new technologies and solutions to make sample separation 10 times faster and 100 times more robust than today's alternatives.

Responsibilities

- Perform remote technical support for customers and service partners.
- Plan and provide training for customers and service partners.
- Design, create and maintain service documentation and training materials.
- Maintaining CRM system with service records, workflows etc.

Qualifications

- Technician, Engineer, B.Sc., M.Sc., or Ph.D. in Biotechnology, Analytical Sciences, Biochemistry or related fields
- Good technical skills and ability to quickly analyze and understand complex technical issues.
- Good communication and "people" skills are essential. This goes for both writing and presenting skills, as well as listening and interaction skills in general.
- Structured and self-motivated

What we offer

- A competitive salary, lunch arrangement and flexible work hours
- A growing team of currently 40 passionate colleagues, who are all working to improve quality of life and patient care through precision medicine. You get to contribute to this significant medical revolution and be a part of an innovative and collaborative culture in a fast-moving industry
- A work environment where freedom under responsibility is key. We expect you to be dedicated and deliver results, and in return you will have great flexibility to schedule your work and optimize your work-life balance
- The possibility to join a rapidly growing company where we all are continuously learning as we face new challenges
- An encouraging and informal tone, both internally and when working with our customers and partners. You can go a long way with constructive communication
- New, modern office facilities in Odense

We are not perfect (and neither are you) but we enjoy the quest for high performance (and so should you).

Does this position sound like a match? Then do not hesitate to send us an application at jobs@evosep.com.

For more information or questions please contact Head of Support, Ole Tang Sørensen at ots@evosep.com or phone +45 26 33 23 31.

What happens after I have submitted my application?

We are looking for someone who can join our team as soon as possible. We will conduct interviews continuously and we reserve the right to close the job advert as soon as the position has been filled, so do not hesitate to send us an application. It is important to us that we respond to all candidates who has spent time sending us an application. You will therefore at a minimum receive an email regarding your application.

We are looking forward to hearing from you.

Visit our [career site](#) and learn more about working at Evosep.